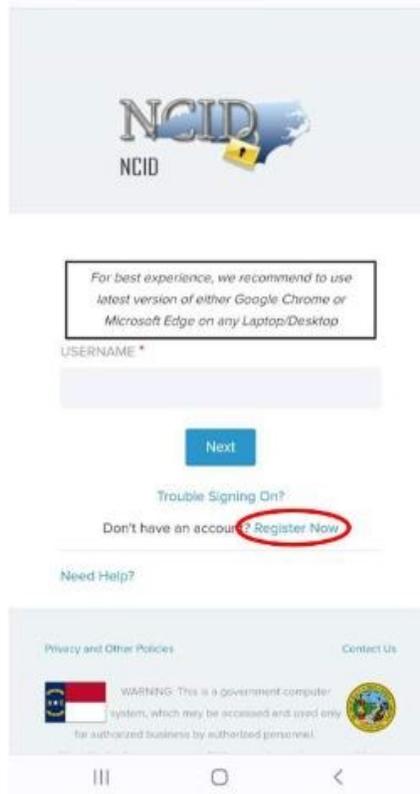


Step 1

Select Register

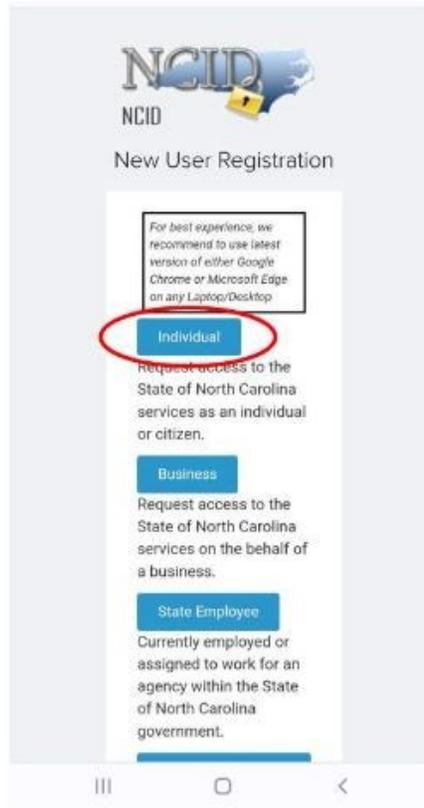


The screenshot shows the NCID login and registration interface. At the top, there is a logo for NCID with a globe and a padlock. Below the logo is a text box with the following message: "For best experience, we recommend to use latest version of either Google Chrome or Microsoft Edge on any Laptop/Desktop". Underneath this is a text input field labeled "USERNAME *". Below the input field is a blue "Next" button. Below the button are two links: "Trouble Signing On?" and "Don't have an account? Register Now". The "Register Now" link is circled in red. At the bottom of the page, there are links for "Privacy and Other Policies" and "Contact Us", a warning message: "WARNING: This is a government computer system, which may be accessed and used only for authorized business by authorized personnel.", and a mobile navigation bar with three icons.

Register is circled in red.

Step 2

Select Individual



Individual is circled in red.

Step 3

Registration asks for basic contact information



The screenshot shows a mobile application interface for user registration. At the top, there is a dark blue header with the North Carolina state seal and the text "North Carolina Identity Management". Below the header, the title "Register User" is displayed in a light blue font. The form consists of several input fields: "Desired Username" (required, marked with an asterisk), "Prefix" (a dropdown menu), "First Name" (required, marked with an asterisk), "Middle Initial" (optional), "Last Name" (required, marked with an asterisk), and "Suffix" (a dropdown menu). A grey "SAVE" button is located to the right of the "Suffix" field. At the bottom of the screen, there is a white navigation bar with three icons: a hamburger menu, a home icon, and a back arrow.

Step 4

Here you will also set your password.

Password Validation

✓

Must be at least 8 characters long up to maximum of 64.

✓

Must not include your First name, Last name or username.

✓

Must have at least 3 of the 4-character types below:

- Uppercase (A-Z)
- Lowercase (a-z)
- Number (0-9)
- Special character like #,\$,@,%,&,etc

Password Policy

SAVE

If the password entered meets NCID requirements, you will see green checkmarks. Then click [Save](#).

Step 5

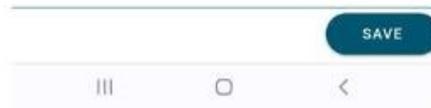
A pop-up will appear asking to confirm the entered information.



Click [Confirm](#).

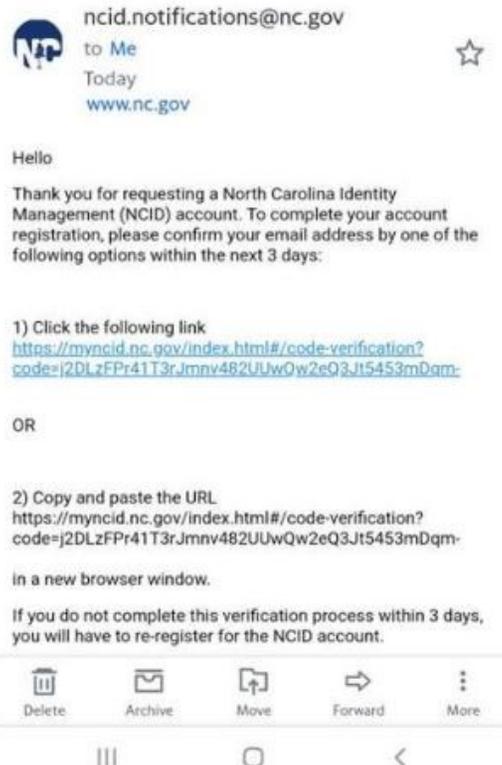
Step 6

After selecting Confirm, you will see a notice to check your email for a verification link.



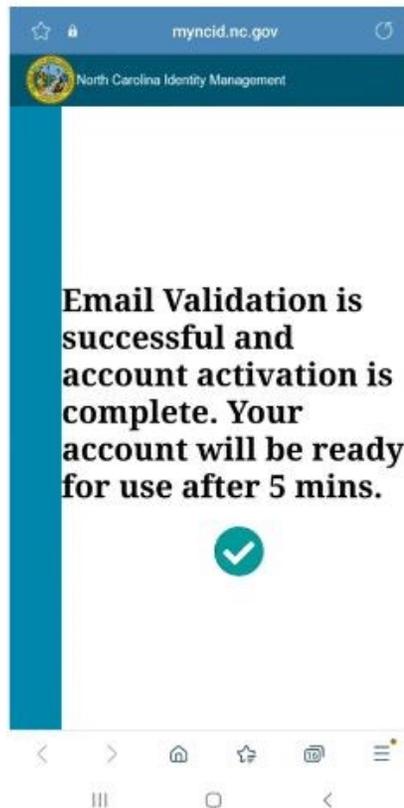
Step 7

You will need click the link in this email to complete your NCID registration.



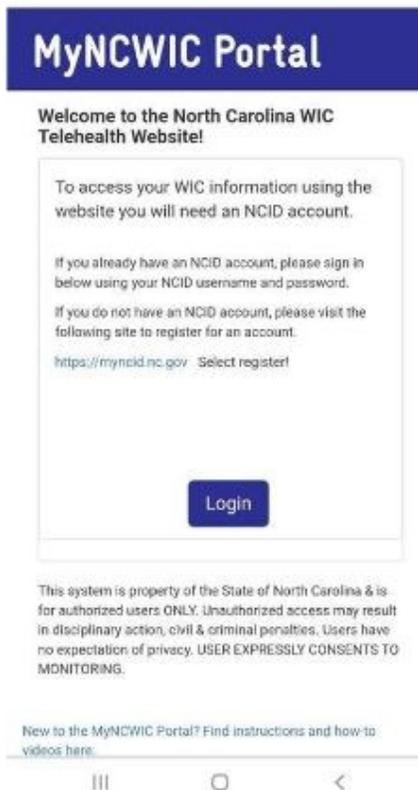
Step 8

The link will bring you to a message to wait 5 minutes before using your new username and password.



Step 9

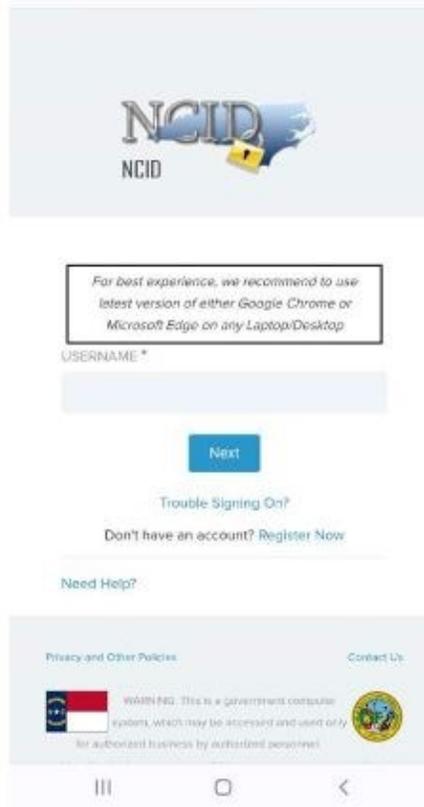
After 5 minutes, you will need to go back to the MyNCWIC Portal webpage.



This step is not automatic. Type <https://myncwic.ncdhhs.gov/portal> into your web browser to go back to the login page. Then click **Login**.

Step 10

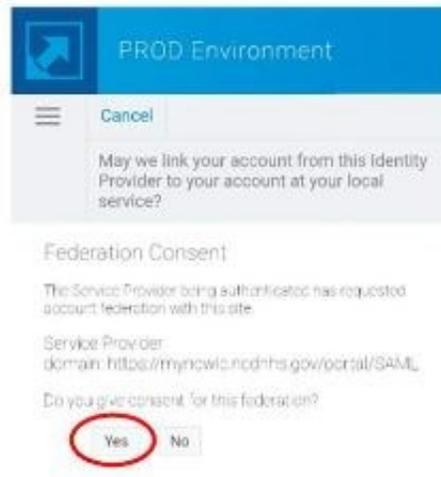
Use your new username and password to sign-in and then...



The screenshot shows the NCID login interface. At the top is the NCID logo, which includes a map of North Carolina and a padlock icon. Below the logo is a text box with the following text: "For best experience, we recommend to use latest version of either Google Chrome or Microsoft Edge on any Laptop/Desktop". Underneath this is a text input field labeled "USERNAME *". Below the input field is a blue "Next" button. Further down are two links: "Trouble Signing On?" and "Don't have an account? Register Now". At the bottom of the page, there is a "Need Help?" link, a "Privacy and Other Policies" link, and a "Contact Us" link. A warning message is displayed: "WARNING: This is a government computer system, which may be accessed and used only for authorized business by authorized personnel." The warning is accompanied by a small American flag icon and a circular seal. At the very bottom, there are three navigation icons: a hamburger menu, a home icon, and a back arrow.

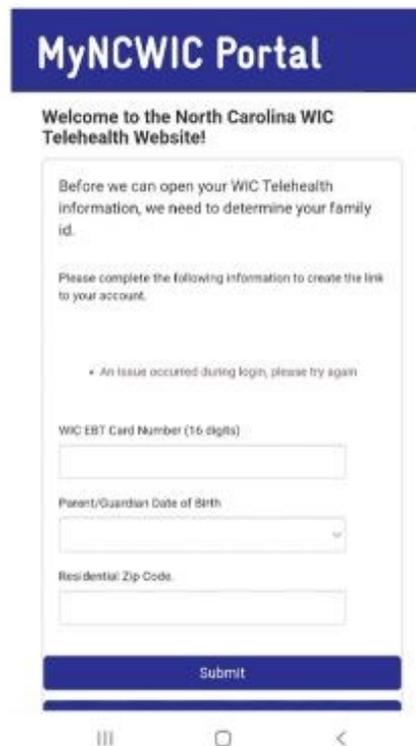
Step 11

... select Yes to give permission to link your new NCID with your NC WIC information.



Step 12

Enter your WIC information then click Submit.

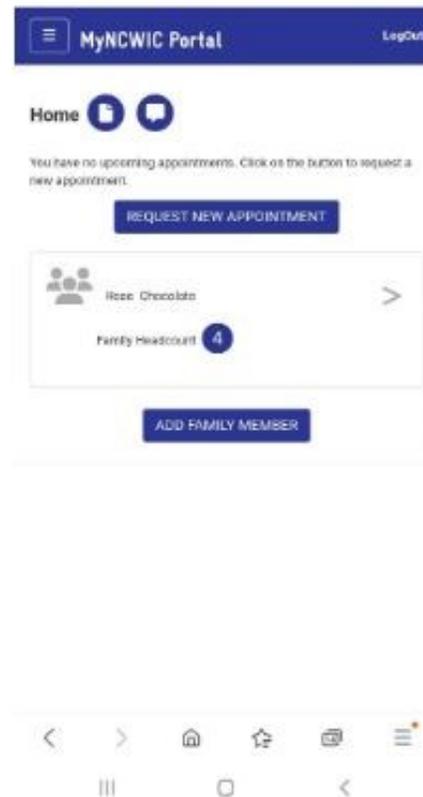


The screenshot shows a mobile application interface for the MyNCWIC Portal. At the top, there is a blue header with the text "MyNCWIC Portal". Below the header, the text reads "Welcome to the North Carolina WIC Telehealth Website!". A message states: "Before we can open your WIC Telehealth information, we need to determine your family id. Please complete the following information to create the link to your account." Below this message, there is a small error message: "• An issue occurred during login, please try again". The form contains three input fields: "WIC EBT Card Number (16 digits)", "Parent/Guardian Date of Birth", and "Residential Zip Code". At the bottom of the form is a blue "Submit" button. The bottom of the screen shows standard Android navigation icons.

You will be asked for your:

- eWIC card number (called the WIC EBT card on this screen),
- the parent/guardian's date of birth, and
- zip code as known by WIC.

Now you can see the MyNCWIC Portal home screen!



Any time you want to access your MyNCWIC Portal, you will only need your NCID username and password.